

# Department of Disabilities, Aging and Independent Living

Senate Government Operations Testimony  
January, 2019

# DAIL Mission

The Department of Disabilities, Aging and Independent Living (DAIL) is responsible for services to older Vermonters and Vermonters of all ages with disabilities.

*Our mission is to make Vermont the best state in which to grow old or live with a disability, with dignity, respect and independence.*

# Department of Disabilities Aging and Independent Living



## 5 Divisions:

Developmental  
Disabilities Services  
Division

Adult Services Division

Division of Vocational  
Rehabilitation

Division for the Blind  
and Visually Impaired

Division of Licensing  
and Protection



## Budget:

**\$502 million  
dollars**



## Staff:

**approximately  
270**



## Scope:

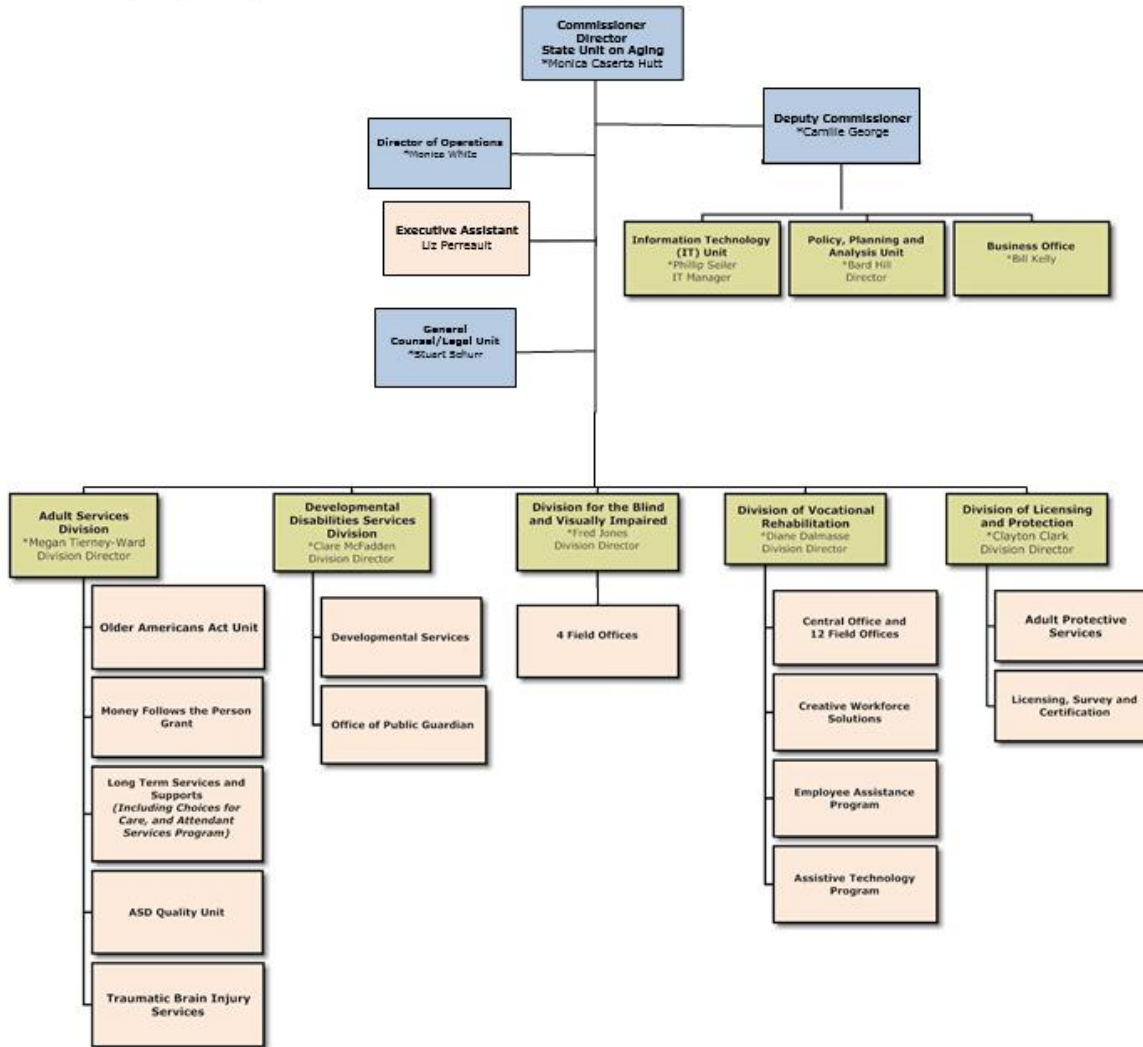
**Vermonters  
served approx.  
70,000**

## DAIL Commissioner's Office

The Commissioner's  
Office includes:

the Commissioner;  
Deputy Commissioner;  
Executive Assistant;  
Operations; Policy,  
Planning and Analysis;  
Information  
Technology; Legal; and  
the Business Office.

# Department of Disabilities, Aging, and Independent Living (DAIL) Organizational Chart State Unit on Aging (SUA)



As of 10/2/2017

\* = Identifies contacts for DAIL Senior Leadership

# DAIL Budget

In SFY 2019: \$502,204,170

- ❑ Global Commitment: 87.8%
  - ❑ General Fund: 5.1%
  - ❑ Federal Funds: 6.1%
  - ❑ Special & Interdepartmental Funds: 1%
- 
- ▶ DDSD is primarily funded through GC
  - ▶ ASD is primarily funded through GC and federal Older American's Act
  - ▶ VR, DBVI are primarily funded through federal funds
  - ▶ DLP is funded through general fund (APS) and federal funds (S&C)

# Budget Pressures

Our two major programs, Developmental Services and Choices for Care are Medicaid funded, serve people with greatest needs, and primarily drive our budget through:

- ▶ Caseload
- ▶ Utilization of services and
- ▶ Policy issues related to health, safety and quality of life.

Demographically, we see:

- ▶ increasing diagnosis of developmental disability,
- ▶ an aging population, and
- ▶ increasing numbers of people diagnosed with dementia.

- ▶ DAIL's primary role in Vermont is to fulfill the commitment that we have made to individuals with disabilities and to older Vermonters, enabling them to receive supports and services in their homes and in their communities, living independently and fully included as participating and contributing members of those communities.
- ▶ This commitment is underlined by state and federal mandates like the Olmstead Decision, which require states to provide services to people in the least restrictive environments possible.
- ▶ Vermont remains a leader in the nation in terms of our work in closing institutions, supporting choice and community-based settings, the overall health of our older Vermonters, and the development of robust supported employment and mature worker options for all.
- ▶ We do all this through cost effective, community-based services

## DAIL: Role, Commitment and Mandate



# DAIL: Role, Commitment and Mandate



- ▶ An additional mandate comes from CMS in the form of the new Home and Community Based Services (HCBS) rules. Through adherence to those rules we ensure that we meet strict CMS guidelines related to inclusion, community services, appropriate settings for the delivery of services and person-centered service delivery.
- ▶ HCBS is designed to ensure that Vermonters value the inclusion and contributions of individuals with disabilities and older Americans, and it strives to enhance and promote those contributions. We see this as a value both to those individuals receiving supports and services and to the larger Vermont community.

## Choice, Community Partners and De-Institutionalization

- ▶ Choice in services is a driving philosophy for the Department
- ▶ We work to ensure that we are approving support plans that meet people needs- not necessarily their wants
- ▶ We work to protect and empower individuals - pushing for independence, inclusion, and contribution back to community
- ▶ We do this work in partnership with a robust and committed network of community partners who do the work of the state in providing supports and services for individuals.

# Community Partners

- ▶ Individuals who receive services, family caregivers and an array of stakeholder and advocacy groups
- ▶ DDSD: Designated Agencies (DA) and Specialized Service Agencies (SSA)
- ▶ ASD: Area Agencies on Aging (AAA); Home Health Providers; Nursing Facilities; Adult Day Centers; Senior Centers; Enhanced Residential Care Homes; TBI Providers; VT Center for Independent Living
- ▶ VR and DBVI: VT Association for Business and Industry Rehabilitation (VABIR); Designated Agencies; VT Association for the Blind and Visually Impaired
- ▶ DLP: Local Law Enforcement, Vermont State's Attorney, AAAs, DAs and Advocacy Organizations (DRVT, VT Legal Aid, VCIL, Cove)

# State Partners

DAIL works with a variety of state partners in our work on behalf of Vermonters with disabilities and older Vermonters. Those state partners include the:

- ▶ Department of Labor
- ▶ State Treasurer's Office
- ▶ Agency of Education
- ▶ Department of Commerce and Community Development
- ▶ Vermont Department of Health
  - ▶ VDH - Division of Alcohol and Drug Abuse Programs
- ▶ Department for Children and Families
- ▶ Department of Mental Health
- ▶ Department of Vermont Health Access
- ▶ Department of Correction

## Results Based Accountability and Performance Management

DAIL continues work with providers and stakeholders to improve performance measurement and performance management practices. DAIL divisions have created 'scorecards' that document core performance measures and performance management activities, with a connection to outcomes and population indicators.

<https://app.resultsscorecard.com/Scorecard/Embed/27950>

# Payment-Reform

DAIL programs represent major investments and opportunities in addressing the social and economic factors in individual health and health care costs. DAIL manages the Long Term Care Medicaid program in Vermont (CFC, DDS and TBI).

DAIL staff are actively engaged in payment reform activities with AHS, state leaders, providers, consumers, and stakeholders. In pursuit of the triple aims we see opportunities to improve coordination and integration of services, increase flexibility and choice, and improve outcomes- while increasing transparency and accountability.

# Division for the Blind and Visually Impaired (DBVI)

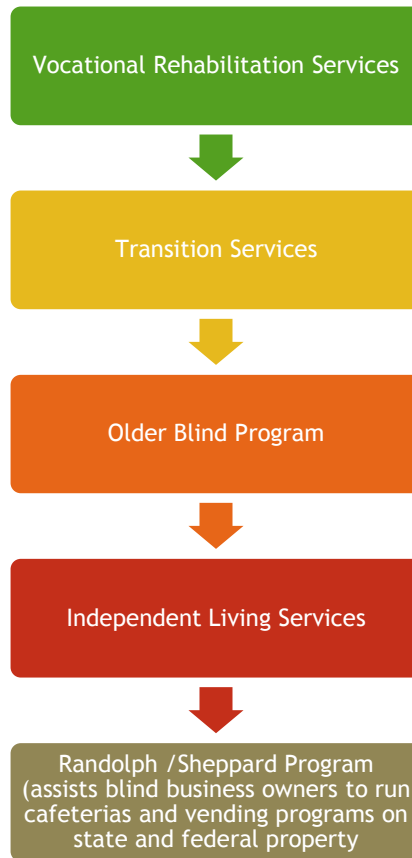


DBVI provides and oversees specialized services for people who are visually impaired using a rehabilitation model that starts when the person experiences vision loss.



DBVI offers an array of services specifically designed for people who have lost visual function and independence.

# Division for the Blind and Visually Impaired (DBVI) Programs





# Developmental Disabilities Services Division (DDSD)

Developmental Disabilities Services Division (DDSD) is responsible for services to people with developmental disabilities and guardianship services to adults with developmental disabilities and older Vermonters.



The DDSD supports Vermonters to make choices about how and where they live, to pursue individual goals and preferences, and to develop opportunities to give back and participate fully in community life.



DDSD seeks to ensure basic human and civil rights, health, well-being and safety for individuals.

## Developmental Disabilities Services Division (DDSD) Programs

- ▶ Developmental Disabilities Services utilizing HCBS
- ▶ Public Safety (part of DS HCBS)
- ▶ Flexible Family Funding
- ▶ Family Managed Respite
- ▶ The Bridge Program
- ▶ Targeted Case Management
- ▶ Office of Public Guardian
  - ▶ Representative Payees

# Division of Licensing and Protection (DLP)

The Division of Licensing and Protection (DLP) supports the DAIL mission through the activities of two units: Survey and Certification (S&C) and Adult Protective Services (APS).

Assertive surveys at healthcare facilities helps ensure vulnerable adults have dignity, respect, and independence. Effective investigation and protective services address violations of these rights.

# Division of Licensing and Protection (DLP) Programs



- ▶ Survey and Certification: regulatory oversight of health care facilities and agencies under state and federal regulations
- ▶ Adult Protective Services: investigates allegations of abuse, neglect and/or exploitation of vulnerable adults, increases awareness of adult abuse, provides information to victims of abuse, makes referrals for supportive services.

# Division of Vocational Rehabilitation (DVR)



The Division of Vocational Rehabilitation (DVR) assists Vermonters with a disability to enter or re-enter the work force through a wide variety of programs and individual support services. The core program (VR Section 110) enables Vermonters with a disability to assess their skills and abilities, identify a vocational goal, develop an Individualized Plan for employment and receive services leading to meaningful employment.

VR invests heavily in services for people with the most significant disabilities through supported employment programs and has developed a network of specialized Transition Counselors to support young adults from school to work.

# Division of Vocational Rehabilitation (DVR) Programs

- ▶ Overview of DVR/CWS
  - ▶ Who we serve
  - ▶ Our connection to employers
- ▶ School to Work Program
- ▶ Supported Employment and JOBS
- ▶ Benefits Counseling for SSDI Beneficiaries
- ▶ VR Counselors for the Deaf or Hard of Hearing
- ▶ Vermont Assistive Technology
- ▶ Invest EAP

# Adult Services Division (ASD)

The Adult Services Division (ASD) is responsible for long-term services and supports for older Vermonters and adults with physical disabilities, including individuals with Traumatic Brain Injury.

ASD also houses our Older Americans Act Team, providing oversight of all Older Americans Act (OAA) programs as the State Unit on Aging, a federal responsibility.

# Adult Services Division (ASD) Programs



## Medicaid Funded Services:



Choices for Care



Traumatic Brain Injury Program



Adult Day Services



Attendant Services Program



High Technology Home Care



Traumatic Brain Injury



# Adult Services Division (ASD) Programs (cont.)

Older  
Americans Act  
Funded  
Services:

Case  
Management

Nutrition  
Services and  
Programs

Health  
Promotion and  
Disease  
Prevention

Information,  
Referral and  
Assistance

Legal  
Assistance/Elder  
Rights

Family  
Caregiver  
Support

State Long-Term  
Care  
Ombudsman  
Program

# Adult Services Division (ASD) Programs (cont.)

## Other Initiatives, Programs, Services:

- ▶ Commodity Supplemental Food Program
- ▶ Dementia Respite Grants for Family Caregivers
- ▶ Elder Care Clinician Program
- ▶ Employer Payroll Support for Self-Directed Services
- ▶ Health Insurance Counseling & Support (SHIP/MIPPA)
- ▶ Home Delivered Meals for People with Disabilities Under Age 60
- ▶ Nursing Facility Quality Initiatives
- ▶ Online Direct Care Worker Registry
- ▶ Self-Neglect Initiative
- ▶ Senior Farmer's Market Nutrition Program

# Links to DAIL Information

- ▶ DAIL website:

<https://dail.vermont.gov/>

- ▶ DAIL Annual Reports:

<https://dail.vermont.gov/resources/documents-reports/annual-reports>

- ▶ DAIL legislative testimony:

<https://dail.vermont.gov/resources/legislative/legislative-testimony>

- ▶ DAIL Scorecard:

<https://app.resultsscorecard.com/Scorecard/Embed/27950>